Ohio | Department of Education

Ted Strickland, Governor
Deborah S. Delisle, Superintendent of Public Instruction

Contact ODE

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Sources: Federal Programs
Key Words: Comprehensive Continuous Improvement Plan, Help Screen
Summary: To obtain assistance for program questions or technical problems with the CCIP, click *Contact ODE* or call the CCIP Support Team at (614)466-4161. Another technical support link is *View Workstation Requirements*. Feedback can be given through the CCIP Survey.

General Program Questions

If you have a program-related question or issue with the CCIP and cannot resolve it by reviewing the information found on each page's *Help* link or by reviewing the Doc Library, please contact the Ohio Department of Education (ODE) by clicking the *Contact ODE* link below. Complete the information on the screen and click the *Send* button.

Contact ODE

Sending your question to the support team mailbox will ensure that it will be handled as soon as possible by the best available team member for the specific issue.

Technical Questions

1) If you are experiencing a technical issue within CCIP, please review the browser requirements by clicking the following link.

   View Workstation Requirements

   If your browser does not meet the minimum requirements defined, please click on one of the links provided at the bottom of the *Workstation Requirements* page that coordinate with the type of browser you are using.

2) If you are experiencing a technical issue and are receiving an error message within the CCIP, please click the *Contact ODE* link below and enter the following information within the feedback form:
   a. The error message and number you are receiving;
   b. Your operating system (e.g. Windows 98/2000, Mac OS/9, etc);
   c. Your Web browser type (e.g. Internet Explorer, Netscape) and version;
   d. Steps to reproduce the problem.

Contact ODE

Click the *Send* button when all information has been entered.

Telephone Contacts

(614) 466-4161

When you have technical problems, ask for the CCIP Support Team.
When you have program questions, ask for the consultant assigned to your county.