Susan Tave Zelman

Superintendent of Public Instruction

Operations
Steve Burigana
Chief Operating Officer

June 22, 2007

Dear Superintendents, Treasurers and CCIP Coordinators,

As most of you are aware, on Monday, June 18th, a technical issue at ODE resulted in the corruption of information entered into the CCIP application between Sunday (6/17/2007 midnight) and (6/19/2007 at 10:30 a.m). The staff at ODE recognizes the hardship this presents for school districts that were required to expend additional human resources to reenter data during this busy time of year. We sincerely apologize for the inconvenience and any loss of productivity resulting from this incident. ODE acknowledges the seriousness of the situation and realizes the hard work and long hours that school district personnel dedicate to entering information to meet state and federal submission deadlines.

Please know that ODE has identified the source of the technical issue, has rectified it and taken the necessary steps to ensure that it does not occur again. Additionally, understanding the critical nature of the CCIP application, ODE already had a project in motion to upgrade the technologies supporting the CCIP process and will continue aggressively to improve the application's technical environment over the next several months.

We greatly appreciate your patience and thank you for your commitment to submitting timely and accurate information.

Sincerely,

Steve Burigana
Chief Operating Officer
Ohio Department of Education

25 South Front Street, 1st floor, Columbus, Ohio 43215-4183
Telephone 614-995-1129 • FAX 614-728-2594
www.ode.state.oh.us